



At Premier Vascular we aim to provide you with the best possible advice or treatment for your condition.

### **Payment for services**

We kindly ask you to settle your account in full before consultation, investigation or treatment. In the event that you are unable to attend for your visit, we will reschedule or refund at no cost if you give us more than 24 hours' notice. If less than 24 hours' notice is given a charge of £50 may be levied for consulting room hire.

If we cancel your visit, due to unforeseen circumstances, then we will offer you the choice of a full refund or another consultation at a time of your choosing.

All refunds will be processed immediately and will be credited back to originating account within 7 days.

### **Booking confirmation**

All bookings made with us will be confirmed by email, to include time, date and place of visit. Similarly invoices and receipts for payment will also be sent by email. By request, these communications can be sent by post instead.

### **Contact details**

If you wish to discuss any aspect of the service that we offer you, you can contact us in the following ways:

Post: Premier Vascular  
The Consulting Rooms  
81 Harborne Rd  
Edgbaston  
B15 3HG

Phone: 0121 7692646

Email: [contact@premiervascular.co.uk](mailto:contact@premiervascular.co.uk)

### **Data Protection**

All data will be handled in accordance with the Data Protection Act 1988. Medical records are stored electronically and accessed only by authorised personnel. We routinely write to your General Practitioner and/or referring specialist. We do not store credit card details nor do we share customer financial details with any 3rd parties.

### **Disclaimer**

This website is intended to provide information about the services we provide at Premier Vascular. We believe this information to be accurate, but it can only be general guidance. Please get in touch for individually tailored advice.

'Premier Vascular' or 'us' or 'we' refers to Premier Vascular Ltd. Our company is registered in England, Number 07976693.